

Article 30 of the EU General Data Protection Regulation 2016/679

	in Finland. The Service Manager, the Director of Services and personnel who participate customer services have a right to listen to the recordings.
10 Right of access	<p>As a rule, every person taking part in a telephone call has a right to listen to the recording of that call on the premises of the Union of Professional Engineers in Finland, in a space assigned by the Union and at a separately agreed time. The recordings will not be transferred or disclosed.</p> <p>The member shall submit the request for access directly to the controller. The member may use the model form prepared by the Office of the Data Protection Ombudsman.</p>
11 Right to request rectification of data	The data concerning the telephone call recordings cannot be modified.